

Affected Programs: BadgerCare Plus, Medicaid, Wisconsin Chronic Disease Program

To: Adult Mental Health Day Treatment Providers, Ambulance Providers, Audiologists, Blood Banks, Chiropractors, Counties Certified for Outpatient Mental Health/Substance Abuse Services in the Home or Community, County Mental Health Coordinators, County Substance Abuse Coordinators, Dental Hygienists, Dentists, Dispensing Physicians, Federally Qualified Health Centers, HealthCheck, HealthCheck “Other Services,” Hearing Instrument Specialists, Home Health Agencies, Individual Medical Supply Providers, Master’s-Level Psychotherapists, Medical Equipment Vendors, Mental Health/Substance Abuse Clinics, Nursing Homes, Nurses in Independent Practice, Nurse Practitioners, Occupational Therapists, Ophthalmologists, Opticians, Optometrists, Outpatient Hospital Providers, Outpatient Mental Health Clinics, Personal Care Agencies, Pharmacies, Physical Therapists, Physician Assistants, Physician Clinics, Physicians, Psychiatrists, Psychologists, Psychotherapists, Rehabilitation Agencies, Rural Health Clinics, Speech and Hearing Clinics, Speech-Language Pathologists, Substance Abuse Counselors, Therapy Groups, Tribal Human Service Facilitators, HMOs and Other Managed Care Programs

Correction to Prior Authorization Status Table

This *ForwardHealth Update* corrects previously published information in the prior authorization status table.

This *ForwardHealth Update* corrects information in the prior authorization (PA) status table previously published in service-specific *PA Updates* issued in June, July, and August 2008 introducing important changes to PA effective with the implementation of the ForwardHealth interChange system. Refer to the ForwardHealth Web site at dhs.wisconsin.gov/ForwardHealth/ for the service-specific *PA Updates*.

The change in the PA status table, shown in bold, indicates the correction to the PA status table.

Prior Authorization Status	Description
Approved	The PA request was approved.
Approved with Modifications	The PA request was approved with modifications to what was requested.
Denied	The PA request was denied.
Returned — Provider Review	The PA request was returned to the provider for correction or for additional information.
Pending — Fiscal Agent Review	The PA request is being reviewed by the Fiscal Agent.
Pending — Dental Follow-up	The PA request is being reviewed by a Fiscal Agent dental specialist.
Pending — State Review	The PA request is being reviewed by the State.
Suspend — Provider Sending Information	The PA request was submitted via the ForwardHealth Portal and the provider indicated they will be sending additional supporting information on paper.
Inactive	The PA request is inactive due to no response within 30 days to the returned provider review letter and cannot be used for PA or claims processing.

Information Regarding Managed Care

This *Update* contains Medicaid and BadgerCare Plus fee-for-service policy and applies to services members receive on a fee-for-service basis. For managed care policy, contact the appropriate managed care organization. HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at dhs.wisconsin.gov/forwardhealth/.

P-1250